

Discrimination is against the law

Sky Lakes Medical Center complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Sky Lakes Medical Center does not exclude people or treat them differently because of race, color, national origin, age, disability or sex. Sky Lakes Medical Center provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters, phone amplifiers, magnification devices and an eye gaze communication system.

Sky Lakes also provides free language services to people whose primary language is not English, such as: qualified interpreters and vital documents translated into other languages.

If you need these services, contact the Language Interpreter Coordinator at [541.274.6386](tel:541.274.6386) (tel:+15412746386).

If you believe that Sky Lakes Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with the Sky Lakes Compliance Officer, 2865 Daggett Ave., Klamath Falls, OR 97601, phone [541.274.6386](tel:541.274.6386)

(tel:+15412746386); fax [541.274.6252](tel:541.274.6252) (tel:+15412746252), annie.ledgerwoodcollier@skylakes.org

(mailto:annie.ledgerwoodcollier@skylakes.org).

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, the Sky Lakes Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the [Office for Civil Rights Complaint Portal](https://www.hhs.gov/ocr/office/file/index.html)

(<http://www.hhs.gov/ocr/office/file/index.html>), or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW Room 509F, HHH Building
Washington, D.C. 20201

1.800.368.1019 (tel:+18003681019), **800.537.7697** (tel:+18005377697) (TDD)

Complaint forms are available at U.S. Department of Health and Human Services, Office for Civil Rights.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **541.274.2940** (tel:+15412742940).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 541.274.2940.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 **541.274.2940** (tel:+15412742940)。

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните **541.274.2940** (tel:+15412742940).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 541.274.2940 번으로 전화해 주십시오.

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером **541.274.2940** (tel:+15412742940).

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。**541.274.2940** (tel:+15412742940)まで、お電話にてご連絡ください。

541.274.2940 ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم (tel:+15412742940).

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit.

Sunați la **541.274.2940** (tel:+15412742940).

ប្រយ័ត្ន៖ បើសិនអ្នកនិយាយ ខ្មែរ, សេដ្ឋកិច្ច ខ្មែរ ឬ ខ្មែរ គឺ គួរ សំបុត្រ ក៏ គួរ សំបុត្រ **541.274.2940** (tel:+15412742940)។

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama.

Bilbilaa **541.274.2940** (tel:+15412742940).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: **541.274.2940** (tel:+15412742940).

541.274.2940 فراهم می باشد. با تماس (tel:+15412742940). توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما بگیریید.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **541.274.2940** (tel:+15412742940).

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร **541.274.2940** (tel:+15412742940).