

Sky Lakes Patient, Family, and Visitor Code of Conduct

Welcome to Sky Lakes! We care about our community and want to treat everyone with kindness and respect. We believe that each person is important and deserves to be treated well today and in the future.

Our goal is to make sure everyone feels safe.

Mean, Hurtful, or Violent Actions are Not Allowed

- Be kind and respectful to everyone, no matter their race, accent, religion, gender, or how they look.
- Do not say or do mean, hurtful, or violent things.
- Do not take pictures or videos of others without permission.
- Respect the privacy of others.

If you do not follow this code of conduct, the following may occur:

- You may have to leave.
- You may not be able to visit in the future.
- You may be required to get routine care somewhere else.
- Law Enforcement may be involved.

If you see or experience any concerning behaviors, please tell a member of your care team.

If you have a complaint or concern, please contact our Patient Advocate Services: (541) 274-2641.

We want to make sure everyone feels safe and respected.